

SIT30622

Certificate III Hospitality



Do you have a passion for people and customer service?

Develop practical hospitality skills and industry knowledge through hands-on training delivered at The Mix Bar, a live hospitality venue. Learn to work across a range of hospitality operations including food and beverage service, bar operations, customer service, and front of house environments while building confidence in real workplace settings. Graduates will develop the practical skills, teamwork, communication, and professionalism required to succeed in fast-paced hospitality environments.



Industry-Relevant Skills



Hands-On Learning



Supportive Learning Environment



Career Pathways



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765 Stanley Street,
WOOLLOONGABBA, QLD 4102

SIT30622

Certificate III in Hospitality

COURSE OVERVIEW

This qualification reflects the role of hospitality workers who use a broad range of practical hospitality skills combined with sound industry knowledge. Students learn to work effectively in hospitality environments using discretion, judgement, and customer service skills to support day-to-day operations.

Graduates may work independently or as part of a team across a variety of hospitality settings including restaurants, cafés, hotels, bars, clubs, and function venues.

GAIN SKILLS IN

- Cocktail Preparation & Service
- Espresso Coffee Preparation
- Table Service of Food & Beverages
- Food Safety & Hygiene Practices
- Bar Operations
- Cleaning & Maintaining Bar Areas
- Responsible Service of Alcohol (RSA)
- Responsible Gambling Services (RSG)
- First Aid & Workplace Safety
- Customer Service & Communication Skills
- Teamwork in Hospitality Environments
- Front of House Operations

COURSE OUTCOMES

Students will develop practical hospitality skills and knowledge to prepare for employment within the hospitality industry. Graduates will gain experience in customer service, food and beverage operations, café service, workplace communication, and hospitality procedures.

This course focuses on building confidence, professionalism, teamwork, and workplace readiness through practical learning and real hospitality scenarios.

Potential career outcomes may include Front Desk Receptionist, Function Attendant, Function Host, Restaurant Waiter, Café Attendant, Food & Beverage Attendant, Bar Attendant, Guest Service Assistant, and Front of House Team Member.

ENTRY REQUIREMENTS

There are no formal entry requirements for this qualification. Students are required to participate in a pre-enrolment review process to determine suitability for the course, including language, literacy, numeracy, and digital skills.

DURATION

Course duration may vary depending on the delivery mode, timetable, and funding arrangements.

UNITS OF COMPETENCY

Core Units

- SITHIND006 Source and use information on the hospitality industry
- SITHIND008 Work effectively in hospitality service
- SITXCCS014 Provide service to customers
- SITXCOM007 Show social and cultural sensitivity
- SITXHRM007 Coach others in job skills
- SITXWHS005 Participate in safe work practices

Elective Units

- SITXFSA005 Use hygienic practices for food safety
- SITHFAB021 Provide responsible service of alcohol
- SITHFAB022 Clean and tidy bar areas
- SITHFAB023 Operate a bar
- SITHFAB025 Prepare and serve espresso coffee
- SITHFAB027 Serve food and beverage
- SITHFAB030 Prepare and serve cocktails
- SITHGAM022 Provide responsible gambling services
- HLTAID011 Provide first aid

COURSE FEES

This qualification may be subsidised by the Queensland Government under the Career Start program for eligible students.

- Concessional Students: \$15 total
- Non-Concessional Students: \$30 total
- Fee-for-Service Students: \$2,432 total

Eligibility criteria apply. Final fees may vary depending on funding eligibility and credit transfers. Contact Studymix Pty Ltd for current fees and eligibility information.

DELIVERY

Training is delivered through a combination of face-to-face training, practical hospitality activities, simulated workplace environments, trainer-led classroom sessions, and structured work experience activities.

Students are also required to complete 36 hospitality service periods. Work experience is designed to support the development of practical industry skills and workplace readiness.

PATHWAYS

Students who successfully complete this qualification may progress into further study including:

- SIT40422 Certificate IV in Hospitality
- SIT50422 Diploma of Hospitality Management

ENROL NOW

Phone our friendly team on 1300 972 801 to secure your spot today.



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